

You are registered as a patient with the Student Health Centre but sometimes you will need to seek medical care elsewhere .We often encounter issues with our registered patients trying to access medical care , prescriptions or referrals through a local GP surgery when out of Exeter for a period of time such as during University vacations. The following information clarifies what care you are entitled to if you register as a temporary patient at another GP surgery.

- If you require medical treatment when you return to your home address during vacation you are **eligible to register at any GP surgery as a 'temporary patient' for up to three months.**
- As per NHS England GMS regulations Regulation 15 you can expect to have all 'essential services' when you are registered as a temporary patient which include :
  - Medical care if you are ill with 'a condition from which recovery is generally expected' i.e. an acute medical illness or care if you suffer from a chronic disease.
  - Care can include consultation and/or physical examination to identify the need for any treatment or further investigation and any treatment or further investigation that is necessary or appropriate including referral for other services.

Over vacation periods we can continue to issue repeat prescriptions via electronic prescribing to a pharmacy of your choice in England (for patients living in Wales prescriptions cannot be sent electronically but through the post) . These can be requested via our online access – EMIS Patient Access – please make sure you are registered for this by contacting reception.

We can also manage some issues with a telephone consultation.

If you are unwell and need a face to face medical review then please register as a temporary patient or contact NHS 111 for advice on other places to access care in your locality