

Step by Step Guide on how to register your Patient Online Access Account

- 1) Go to <https://www.patientaccess.com> and click on Register Online.

Patient Access

Welcome to the new Patient Access

In partnership with **NHS**

If this is your first visit to the new Patient Access, sign in with your User ID as normal. You can then confirm an email address for future sign ins. More can be found in this [article](#) and [video](#).

Email or User ID

Password
 Show

Remember me

Sign in

[Forgotten your Email, User ID or Password?](#)

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- 2) Please enter postcode – this is EX4 1HJ, and then select St Thomas Medical Group. This applies to every university student as the **Student Health Centre** comes under the **St Thomas Medical Group** umbrella. Click Continue.

Patient Access

[Back to Sign In](#)

1. Your Practice

Please supply a postcode or the name of the practice where you are currently registered as a patient.

* If your practice is not located in England [click here](#) instead.

EX4 1HJ **Search**

Select your practice from the results below.

- St Thomas Medical Group**
Cowick Street, Exeter, Devon EX4 1HJ
+44 (0) 1392676676
- Foxhayes Practice**
117 Exwick Road, Exwick, Exeter, Devon EX4 2BH
+44 (0) 1392208789
- Royal Deaf School**
50, Topsham Road, Exeter, Devon EX2 4NF
+44 (0) 1392432761
- Exwick Health Centre**
New Valley Road, Exwick, Exeter, Devon EX4 2AD
+44 (0) 1392676600

Continue

Support Centre

Map showing the location of the Thomas Health Centre (marked with a blue cross) in Exeter, Devon. Other nearby locations include St Thomas Methodist Church, Luxtons Pharmacy, and Tesco Express.

- 3) This should then lead onto the page below 'Have you received a registration letter from your practice', please select Yes as you will collect this document from the Student Health Centre.

Support Centre

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Have you received a registration letter from your practice?

Yes
 No

What is a registration letter?

A registration letter contains important information required to register for full access to online services.

If you do not have a registration letter you can obtain one by visiting your practice in person with proof of identity.

You have requested access to online services.

Accessing online services

To access online services:

1. Create an account with one of the following service providers:

Service provider	Website
Patient Access	https://patient.emhaccess.co.uk
ePatient	https://epatient.net

2. Provide the following online services account details when prompted:

Linkage Key	sent TCM3 29W66
Site Code	A1134
Account ID	1276927335

Note: The account details are unique to you and were provided by EMHS Demonstration GP Organisation

- 4) Once you have selected Yes this will load up the page below. Please enter your Linkage Key and Account ID given in your Registration Letter. Click Confirm.

Support Centre

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Have you received a registration letter from your practice?

Yes
 No

Link To Practice

To link to your practice, please enter the following details from your registration letter. If you do not have a registration letter, please contact your practice to obtain one.

Linkage Key:

Account ID:

[Confirm](#)

- 5) Once this has been completed, the following page will load. Please complete your Personal Details, then click continue. This will then ask you to insert your email address and create your password.

The image displays two screenshots of the Patient Access registration process. The first screenshot shows the 'Your Personal Details' step, where users confirm their personal information. The second screenshot shows the 'Your Patient Access Account' step, where users provide their email address, mobile number, and create a password.

Step 1: Your Personal Details

Your Practice: St Thomas Health Centre, Cowick Street, Exeter, EX4 1HJ

Your Personal Details: Name, Date of birth, Gender, Postcode, House name, flat number or street.

Step 2: Your Patient Access Account

Your Practice: St Thomas Health Centre, Cowick Street, Exeter, EX4 1HJ

Your Patient Access Account: Email address, Mobile number, Password.

Terms and Conditions: I accept the Terms and Conditions, I would like to receive marketing email communications (including newsletters, occasional surveys and partner content) to enhance my experience of Patient Access.

- 6) Please read the Terms and Conditions. Once you have read them and as long as you are happy, please tick the box. If you would like marketing information emailed to you then please tick the second box. Once these steps have been followed click on Register and Create Account. This will then load up the page below and your account is now fully registered and ready to be used.

The image shows the final step of the registration process. A blue banner at the top indicates that the account has been successfully created and linked to the practice. Below this, a white box contains the text 'Please visit Home to start using online services.' and a 'Sign in' button.

Success Message: Your Patient Access account has been created and linked to your practice.

Next Steps: Please visit Home to start using online services. [Sign in](#)